



ROYAL MAIL HOTEL

DUNKELD

Food and Beverage Supervisor

- Love wine? Check.
- Passionate about paddock to plate philosophy? Check.
- Excited about providing exceptional customer service? So are we.

About Us

The Royal Mail Hotel is an award winning Hotel featuring two restaurants, "Parker Street Project" and the "Wickens at the Royal Mail Hotel" located in the beautiful southern Grampians town of Dunkeld.

Love wine? Check. We have an award multi winning cellar with some 28,000 bottles.

Passionate about paddock to plate philosophy? Check. We have a 1.2 hectare kitchen garden delivering fresh produce daily to the kitchen and our own farms provide our meat.

Passionate about providing exceptional customer service? So are we and we have a team that offer friendly and generous service to every guest.

About the Role

The Royal Mail Hotel is seeking a full-time Food and Beverage Supervisor to assist the Restaurant Manager with managing the day-to-day operations of the restaurants.

- Welcomes guests in our authentic, generous and relaxed manner
- Takes guests on a food and beverage journey
- Enjoys providing polished service that guests will remember
- Demonstrates passion for food, wine and celebrating local produce
- Manage, coach and mentor staff
- Creating and updating menus
- Manage stocktake and purchase of goods

About You

- Minimum of 2 years' experience in a similar position
- Diploma in Hospitality or equivalent
- Attention to detail and highly organised
- Exceptional customer service skills; a true hospitality professional or looking for a career in this great industry
- A sincere interest in the world of food and wine
- A desire to consistently perform at the highest level
- Enjoys the energy generated from working as part of a vibrant team
- Current RSA or willingness to acquire
- Builds an awareness of and ensures compliance with company policies, procedures and relevant OHS standards

What We Offer

- Values driven culture & welcoming team
- Formal wine training and certification opportunities
- Generous Staff Discounts across the property
- Exposure to using our kitchen garden and award winning cellar
- Ongoing career progression opportunities
- Complimentary dinner during shifts

Apply Now

If you are interested in the role, we would love to hear from you. Phone 03 5577 2644 for a confidential chat or to apply, submit a cover letter and resume via email to hr@royalmail.com.au. The Royal Mail Hotel is an Entity of Dunkeld Pastoral Co. Pty Ltd.